

Keep your digital payment acceptance **up and running** with service directly from MagTek.



MAGTEK[®]
SECURITY FROM THE INSIDE



MAGCARE
SERVICE PLAN

Sign up today!

Extend the life of your MagTek devices, reduce device management hassles, and enhance your customer experience with a MagCare Service Plan.

We want to keep you up and running! Magensa customers get the benefits of reduced hardware costs, access to many acquirers and leading U.S. processors, and the ability to extend the MagTek Limited Warranty for all MagTek devices active with a paid Magensa service. Work with a MagTek sales professional to create your customized MagCare Service Plan.

- **As long as your MagTek devices are active with Magensa, they are covered**
- **Extend the Limited Warranty for your MagTek devices**
- **The MagCare Service Plan is billed along with paid Magensa Service**

Contact a MagTek representative to learn how you can get your existing MagTek devices covered, sign-on to Magensa Services, or get set-up as a new Magensa Services customer.

Sign up today! Email the team:
retail.solutions@magtek.com



PEACE OF MIND

Know that your operations team is getting assistance directly from MagTek. Our representatives are here to customize your MagCare Service Plan to address shipping, turnaround time, advance replacement devices, or reduced pricing for items not covered by MagTek's Limited Warranty.

REDUCE HASSLES

Reduce the hassle of advanced troubleshooting and second-level support. If your MagTek device is not working, just ship it to us and our skilled technicians will diagnose the problem and provide repairs or repair options. If there is no trouble found, we will simply ship the device back to you.

NOMINAL COST THAT MEETS YOUR BUDGET

MagTek sales professionals will work with you to create a custom plan that makes sense for your budget, inventory, and operational needs.

CUSTOMIZED DELIVERY

Since each customer's operations are unique, we customize the shipping terms to best meet your needs. Whether you have a preferred shipper or want to have devices shipped overnight, our team will work with you to create the program that works best.

EXTEND YOUR MAGENSA SERVICE

The MagCare Service Plan is only available for MagTek devices activated with a paid Magensa service.

SIMPLIFIED AND FAST

Evaluation and repair time is typically 10-business days, but talk to your MagTek sales professional or other representative if you need faster turnaround time.

ADDITIONAL TERMS

MAGTEK'S LIMITED WARRANTY

Does not include service to repair damage to the MagTek device resulting from debris, accident, disaster, unreasonable use, misuse, abuse, customer's negligence, or Non-MagTek modification of the product. MagTek reserves the right to examine the alleged defective goods to determine whether the Limited Warranty is applicable.

CANCELLATION

Cancellation fees are applicable and based on the remaining balance and duration of the agreement, the expense incurred by MagTek, device quantity, shipping, and terms.

TAX, SHIPPING, AND TERMS

Tax is additional. Shipping and turnaround will be customized in the agreement. Additional terms apply.