

Cleaning MagTek Hardware

As part of the preventative actions for the Coronavirus, it is important to clean equipment and surfaces. The Center for Disease Control (CDC) recommends cleaning and disinfecting high-touch surfaces and objects at least once daily. It is important to properly clean and disinfect your MagTek device.

CLEANING THE EXTERIOR OF DEVICE

Below are suggestions to ensure proper cleaning of the **EXTERIOR** of your MagTek device and to help keep you and your customers safe. This includes cleaning and then disinfecting the device.

1. Clean the exterior of the device by removing any contaminants, dust, or debris using a soft, lint-free cloth. To clean your device, the lint-free cloth should be slightly dampened using a mild soap and water solution.
2. Follow with a soft, dry, lint-free cloth to remove any remaining/excess moisture.
3. Using a new soft, slightly dampened, lint-free cloth or wipe, disinfect all surfaces with a surface-appropriate disinfectant. We recommend using disinfecting wipes and/or isopropyl alcohol wipes in concentrations between 70 and 90% percent. The higher the concentration the faster the cleaner will evaporate, which is better for protecting electronics.
4. Allow the device to dry completely.

CAUTIONS AND WARNINGS

- Avoid using too much liquid while wiping.
- **DO NOT** use liquid cleaning products or insert any other objects into the device.
- Allowing liquid to get into the device's internal electronics can cause irreparable damage and void the warranty.
- Avoid damaging the read head, only clean the card path with approved cleaning cards.
- **DO NOT** spray any cleaners directly onto your device.

Please reach out to support@magtek.com if you need additional assistance.



Slightly dampen a lint-free, soft, cloth.



Wipe the outside of the device.



Do NOT let water get inside the device.



Do NOT spray liquid directly on or in the device.