MAGTEK®
SECURITY FROM THE INSIDE

DynaFlex (Pro, BCR, BCR Kiosk Pro, BCR Pro, Kiosk, Kiosk Pro) are PCI PTS POI v5.1, SRED Certified Secure Card Reader Authenticators (SCRAs). The packaging is designed to be tamper evident and the closure uses security tape. Any attempt to open the package would show signs of tampering. This document explains how to detect tampering.

Overall Form Factor

The basic form factor of the package is a folded white cardboard box with a cardboard insert where the device is nestled into Korrvu plastic wrap packaging. There are no rips or added materials on the package other than product and Lot labels. The package only has one color ink printed on the package: black. The box is made with corrugated white cardboard.

Package Top
Sealed cardboard package with branded printing on the top cover. QR Codes direct to Quick Installation Guides and Package Inspection Document. Printing is as pictured.

Package Back
Certification Compliance Logos are printed on the back of the package as pictured.
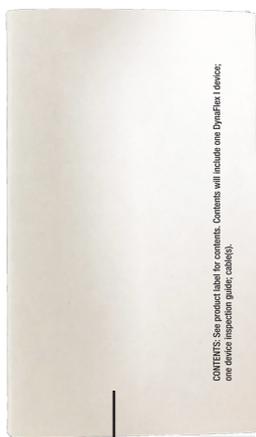
Package Left Side
A list of the contents is printed on the left side of the package.
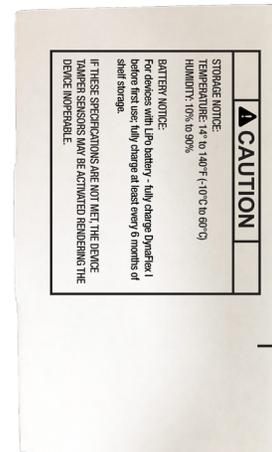
Package Right Side
Environmental and Battery Notices are printed on the right side of the package as shown above.

Package Front
Printing is as shown in image to the right.

PRODUCT LABEL
Product Label is applied to front.

PACKAGE AND SECURITY TAPE
The front flap is folded into the package on the sides and secured with security tape.

Adhered
Here security tape is applied and secured. Wrapping front to bottom of package.

Tape - Removed Tape
Tape is removed VOID and OPENED appear on tape.

Package - Removed Tape
Tape is removed VOID and OPENED show as the inverse ink on the package.

Package Bottom

There is no printing on the bottom of the package.

LOT LABEL

The Lot label is placed on the bottom of the box.

SECURITY TAPE

Security tape wraps onto the bottom of the package from the front flap of the package.
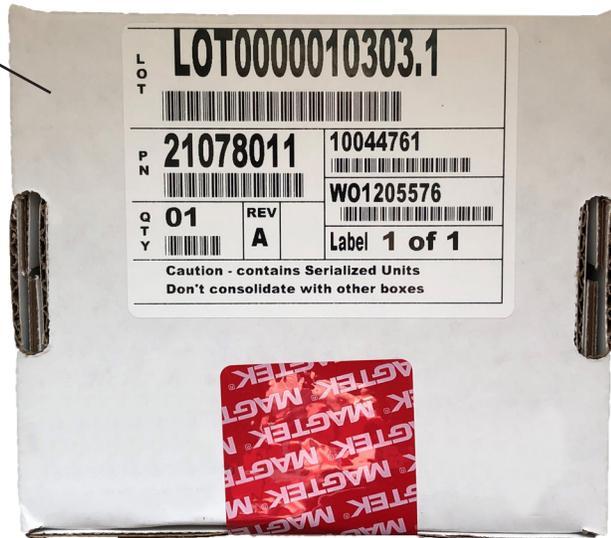
Package Inside

DynaFlex products are nestled inside the package with Korrvu packaging that uses cling wrap to hold the device securely in place for transit. The cling wrap is attached to an insert that has thumb-hole cuts on either side to make it easier to remove from the outer packaging. The package includes the device, cable(s), device inspection document, and quick installation guide.

DEVICE AND CABLE

Device and cable is nestled inside the plastic wrap.

Checklist Summary

Check views of front, bottom, top, sides, and back of the package and compare photos. As part of your inspection it is helpful to do the following for your Package Inspection audit. Be certain to have a list of the devices and include the details listed on the product labels.

QUICK CHECKLIST

Cardboard box
- Does the cardboard box appear to have any cuts or tears?
- Does the box look fully intact?

Top, Bottom, Sides
- Does the box appear to be torn or cut?
- Is there any damage to the box?
- Are there any changes to the printing or labeling?

Inside the package
- Are the components placed in the box as pictured in this document?

Security Tape
- Is the tape missing? Devices are always shipped with security tape. Tape is red with repeating white MAGTEK logos. The tape should only be located on the center front edge of the package wrapping over to the top of the package.
- Do you see the words "OPENED" or "VOID" where the tape is supposed to be?
- After removal of the security tape, it leaves red ink glued to the box: inverse OPENED and VOID text.
- Check to make certain the tape has not been cut and that new clear tape has not been placed over the existing security tape.
- Is there any evidence of red ink? Does the front edge show any residual red ink, or scratch marks from an attempt to remove the residual security tape ink?

Details

FEATURES

Some features and functions may be documented, but not available with the current release of the product. Please contact your MagTek representative for questions about specific features and functions and when they are scheduled to become available.

NOTICE

You must report all signs of tampering as per your standard protocol.

PCI VALIDATION

To check for PCI Validation, check the Hardware and Firmware ID. Hardware ID is printed on the label. The firmware ID is accessible via a host command and is displayed. Go to the PCI compliance web page and search for MagTek, and find the product name, DynaFlex. Compare the Hardware # and Firmware #:
https://www.pcisecuritystandards.org/assessors_and_solutions/pin_transaction_devices