

DynaFlex II Family

Package Inspection

DynaFlex II Products are PCI PTS POI v6.x, PED Certified PIN Entry Devices. The packaging is designed to be tamper evident and the closure uses security tape. Any attempt to open the package would show signs of tampering. This document explains how to detect tampering.

Basic Form Factor

The basic form factor of the package is a folded white cardboard box with a cardboard insert where the device is nestled into Korvu plastic wrap packaging. There are no rips or added materials on the package other than product and Lot labels. The package only has one color ink printed on the package: black. The box is made with corrugated white cardboard.

1. Top

Package Top

Sealed cardboard package with branded printing on the top cover.

Printing

As pictured to the right. Icon and text elements as shown

STORAGE NOTICE:

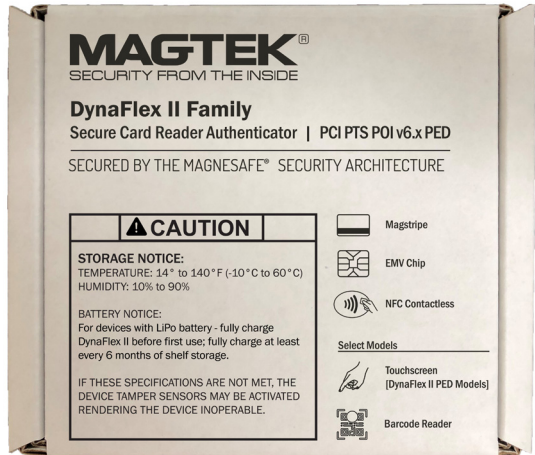
TEMPERATURE:

14 °F to 140 °F (-10 °C to 60 °C)

HUMIDITY: 10% to 90%

BATTERY NOTICE: For devices with LiPo battery - fully charge DynaFlex II before first use; fully charge at least every 6 months of shelf storage.

IF THESE SPECIFICATIONS ARE NOT MET, THE DEVICE TAMPER SENSORS MAY BE ACTIVATED RENDERING THE DEVICE INOPERABLE.



Inside

INSIDE

DynaFlex II products are nestled inside the package with Korvu packaging that uses cling wrap to hold the device securely in place for transit. The cling wrap is attached to an insert that has thumb-hole cuts on either side to make it easier to remove from the outer packaging. The package includes the device, cable(s), device inspection document, and quick installation guide.



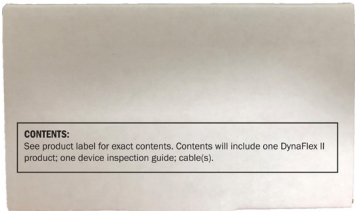
Device and Cable

Device and cable is nestled inside the plastic wrap.

2. Left Side

Printed on left side

Ad shown to the right.
Product Label may be applied to front or side.



3. Right Side

Nothing is printed or adhered to the right side.
Product Label may be applied to front or side.



4. Back

Certification Compliance Logos

Industry certification logos showing compliance are printed on the back of the package as shown.



5. Front Flap

Printing

As shown in image to the right.

PRODUCT LABEL

Product Label may be applied to front or side.

Package and Security Tape

The front flap is folded into the package and secured with security tape.



Security Tape



Security Tape

Security tape wraps over the front edge to the bottom edge of the package.

Adhered

This photo shows the security tape applied and secured. The tape is placed on the front and bottom of package.



Tape - Removed Tape

After the tape has been removed VOID and OPENED appear on the tape's underside in red ink.



Package - Removed Tape

After the tape is removed VOID and OPENED show as the inverse of the ink of the tape onto the package.

6. Bottom

Lot Label

Lot label placed on the bottom of the box.

Security Tape

Security tape wraps onto the bottom of the package from the front flap of the package.



Checklist Summary

Check views of front, bottom, top, sides, and back of the package and compare photos. As part of your inspection it is helpful to do the following for your Package Inspection audit. Be certain to have a list of the devices and include the details listed on the product labels.

Quick Checklist

Cardboard box

- Does the cardboard box appear to have any cuts or tears?
- Does the box look fully intact?

Top, Bottom, Sides

- Does the box appear to be torn or cut?
- Is there any damage to the box?
- Are there any changes to the printing or labeling?

Inside the package

- Are the components placed in the box as pictured in this document?

Security Tape

- Is the tape missing? Devices are always shipped with security tape. Tape is red with repeating white MAGTEK logos. The tape should only be located on the center front edge of the package wrapping over to the top of the package.
- Do you see the words "OPENED" or "VOID" where the tape is supposed to be?
- After removal of the security tape, it leaves red ink glued to the box: inverse OPENED and VOID text.
- Check to make certain the tape has not been cut and that new clear tape has not been placed over the existing security tape.
- Is there any evidence of red ink? Does the front edge show any residual red ink, or scratch marks from an attempt to remove the residual security tape ink?

PCI Validation

To check for PCI Validation, check the Hardware and Firmware ID. Hardware ID is printed on the label. The firmware ID is accessible via a host command and is displayed. Go to the PCI compliance web page and search for MagTek, and find the product name, DynaFlex II. Compare the Hardware # and Firmware #:
https://www.pcisecuritystandards.org/assessors_and_solutions/pin_transaction_devices

Features: Some features and functions may be documented, but not available with the current release of the product. Please contact your MagTek representative for questions about specific features and functions and when they are scheduled to become available.

NOTICE: You must report all signs of tampering as per your standard protocol.

Contents

DynaFlex II Product, Cable, Device Inspection Document, and protective film.

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